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| **User story** | **Difficulty** | **Priority** |
| As a driver, I am able to accept a ride so and I can see from where to where more easily |  | 1 |
| As a app customer, I can compare different rates to see which account type suits me best |  | 2 |
| As a customer, I can submit questions through the application so I know how to better use the product |  | 3 |
| As a customer, I am shown what option I can choose so I know whether or not this ride will fill my needs |  | 3 |
| As a user, I want to be able to retrieve past rides that were cancelled so I can reclaim documents. |  | 4 |
| As a customer and deriver, I can sign up for newsletters to remain up to date on the promotions |  | 5 |
| As a driver, I am notified when a new feature is released so I know what is possible |  | 7 |
| As a driver, I can change my status if desired |  | 8 |
| As an admin, I need the ability to see the rating of both customers and drivers so I can block or award them if necessary. |  | 9 |
| As a customer, I can check all previous transactions so I can be confident I was not overcharged |  | 10 |
| As a driver I can rate out of 5 starts how was the customer behaving on the ride |  | 11 |
| As a customer I can rate my driver out of 5 starts how much I enjoyed or dislike the ride |  | 12 |